



# PET TRAVEL GUIDE

What to Know Before You Go!

# Your Go-to Guide for Pet Travel

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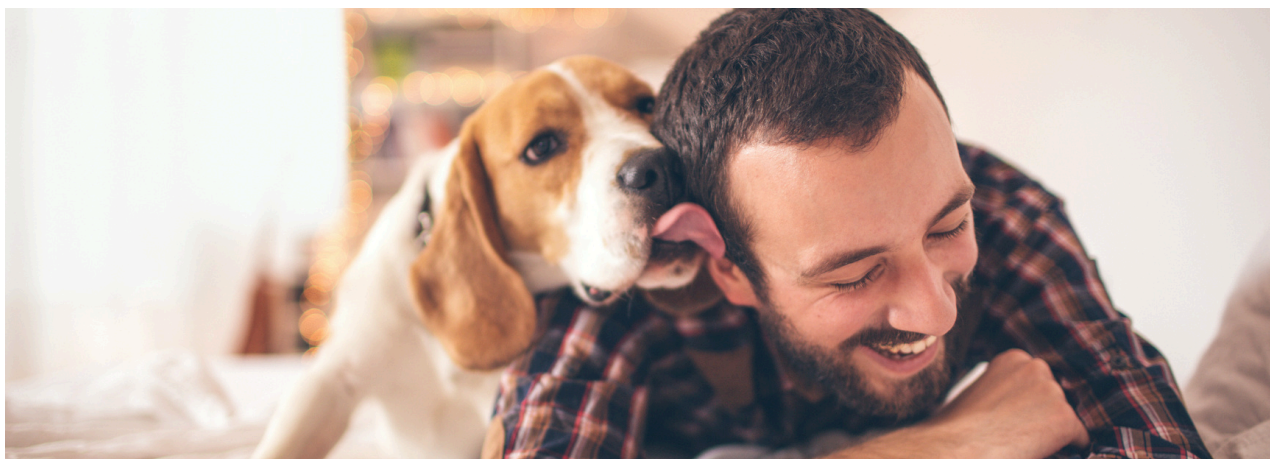
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## What to Expect From the Most Trusted Company Worldwide

WorldCare Pet is **THE MOST TRUSTED** Pet Relocation company in the world because at the **heart** of everything that we do, it is our mission to safeguard the ones that you love! That is our solemn promise to you.

For **25 years**, we have adored reuniting families with their furry loved ones internationally and within the USA and Canada. We've embraced every pet that we've moved – tens of thousands of them – as members of our **WorldCare Family**.

Now, we're thrilled to be planning your pet's relocation!

### This is what you can expect from WorldCare:

- ♥ **Door-to-Door Pet Transport, Worldwide:** A dedicated **Senior Pet Relocation Counselor** is your single point of contact from quote to delivery. We manage international pet travel documents, government endorsements, vet appointments, flight bookings, and an IATA-approved travel carrier. If quarantine or boarding is required, we arrange it seamlessly. WorldCare Pet coordinates hassle-free home collection and final delivery so your pet travels comfortably—door to door, anywhere in the world.
- ♥ **Regulatory Expertise:** We follow all **IATA Live Animals Regulations (LAR)** and airline rules to ensure safe, compliant pet transport from departure to arrival.
- ♥ **Consistent Pet Travel Updates via WhatsApp:** As soon as your pet's journey begins, we add you to a round-the-clock WhatsApp group for real-time updates, photos (when possible), and ETA notifications throughout transit.
- ♥ **Our Commitment to Pet Parents & Their Pets:** We pledge compassionate pet care throughout every relocation and promise to treat you with honesty, respect, kindness, and reliability at every step of the journey.



[Click here to request a free quote](#)



## Rated Best in Class

**Here at WorldCare Pet, the love of animals is ingrained in our DNA.**

It is this endless loving and compassionate spirit for all animals that runs throughout our entire organization and drives us to excellence in everything we do.

We approach each pet relocation with the highest standards of safety and care for your furry loved one. As pet parents ourselves, we care for your pet as if they were our own.

Our philosophy has made us the most trusted pet relocation company in the world. We have received the highest customer satisfaction scores consistently for over 25 years, with a **4.9 superior rating** on Google.

***WorldCare will truly be the Heart of Your Move.***



## Raving Reviews From Our Customers



"We were rather stressed about getting our pet across to the UK, but WorldCare made it all as smooth as friendly as one could only dream about! All the way leading up to the pick up the agents were keeping a tight and timely communication and the driver was so positive and made easy friends with our dog (who doesn't usually like strangers at all). It was wonderful!"

- **E.G., Czech Republic to U.K.**

"This was our **second time** we used Worldcare, and **it was even better then the first!** Our cats were initially relocated in 2022 to the UK and were relocated back to the US this time around. Reilly was spectacular, prompt, and answered any questions we had. We were even given a WhatsApp group where they sent pictures and gave us status updates. Relocation is expensive, but don't go anywhere else with your furbabies. We knew from start to finish we were in the right hands!" - **T.S., U.K. to USA**



"**Care and kindness are at the heart** of the WorldCare team's entire engagement to move our 5th family member from California to France. I cannot think of a better team to take care of such an important and stress inducing part of our family's move! Everything went incredibly smoothly from the very start, and even on the two minor glitches that occurred over the whole engagement - they're bound to happen - I was reassured by the team's accountability, kindness and constant communication. Nothing but gratitude."

- **J.N., USA to France**

"Moving cats from one country to another is usually a stressful and complicated task, but **Giulia made it so smooth that it felt effortless.** Jayjay and Ni's relocation from Dubai to Geneva was handled with such care and professionalism—we couldn't have asked for a better experience!" - **R.Z., UAE to Switzerland**



[Click here for more raving reviews!](#)

## Our Door-To-Door Service

Your pet's entire move will be handled by your Senior Pet Relocation Counselor assigned to your move, who will ensure that the utmost care, love, and attention are given to your pet from start to finish.

Your Senior Pet Relocation Counselor will handle every part of your pet's journey from the doorstep of your current home to the doorstep of your new home, anywhere in the world.

We handle all the details in between, including the necessary documents for export, import, government endorsement, flight bookings, quarantine (if required), customs clearance, and final delivery to your doorstep for a joyous reunion.

### How It Works

- ♥ We provide an International Air Travel Association (IATA) approved travel carrier.
- ♥ We pick up from your home, friend, or boarding facility at the origin.
- ♥ We complete all export and import documents required for your pet's travels.
- ♥ We book the most pet-friendly airline and the best routing.
- ♥ We tender your pet to their flight.
- ♥ You receive status updates, so you know where your pet is at all times by email, text, or WhatsApp.
- ♥ We organize comfort care rest stops at major airports when applicable.
- ♥ We handle customs clearance at your pet's destination when applicable.
- ♥ We will deliver your pet to your home for a joyous reunion.



**Get Door-To-Door Pet Transport**



## What to Know Before You Go

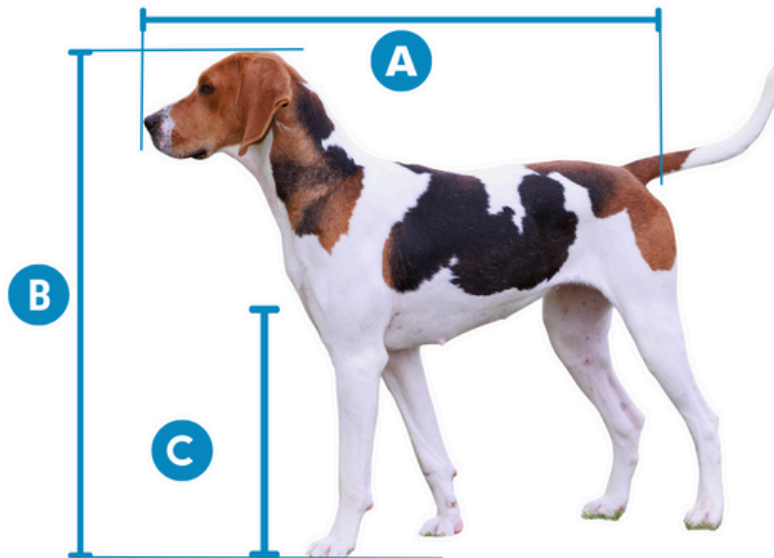
- 🐾 When planning a pet relocation, it's essential to research and understand the specific country requirements for both export from your country of origin and import into your destination country.
- 🐾 For international pet travel, every country falls into one of three rabies risk categories: **high risk, low risk, or rabies-free**. This classification affects your move timeline and which health certificates, vaccinations, microchipping, parasite treatments, and blood tests are needed. Depending on the country, your pet may face quarantine or a mandated pre-entry wait.
- 🐾 Your dedicated Pet Relocation Counselor oversees the process end-to-end to keep your move fully compliant. We provide a detailed Country Guide with the exact paperwork, vaccinations, microchipping, and timelines required for entry



## What Size Travel Carrier Does My Pet Need?

Like people, pets prefer to fly first class. Selecting the most appropriately-sized travel carrier for your pet's upcoming trip is an important first step toward ensuring your pet's comfort. The size of their carrier must be such that it will allow your pet to stand in a natural position, turn around, and lie down with ease. There must be at least 3 to 4 inches of extra headroom from the top of your pet's head to the top of the inside of the carrier, and the same distance from the nose of your pet to the front gate of the carrier once your pet's rump is in the back of the carrier.

By following the chart below and providing us with your pet's accurate measurements (A, B, and C), we can help you select the appropriate size travel carrier for your pet's trip. This will ensure that your pet meets airline requirements for the correct-sized travel carrier and that your pet will travel comfortably.






**(A) Length:** Length of pet from tip of nose to root of tail

**(B) Height:** Height from ground to tallest point (head or tip of pointed ears)

**(C)** Length of front legs

**\*IMPORTANT—** If you are considering using your own travel carrier—even if your pet has traveled in this carrier in the past—please be aware that government, industry, and airline regulations are constantly changing, making some carriers non-compliant for travel. *Your Pet Relocation Counselor will be able to review your travel carrier and confirm if it is airline-approved.*


**To confirm that your travel carrier is the correct size and an approved make and model, please provide WorldCare Pet with the following details:**


-  Measurements of your carrier (exterior dimensions – length x width x height)
-  Measurements of your pet (length x height)
-  A photo of the travel carrier with your pet inside the carrier and standing next to the carrier


[Watch: How to Measure Your Pet for the Right Travel Carrier](#)


# Travel Carrier - Compliance With IATA Regulations

Choosing an IATA-compliant, airline-approved pet travel carrier is essential for comfort, safety, and stress-free transport. To meet IATA regulations, your pet's carrier must follow these guidelines:

 **Size:** Your pet's travel crate must let your pet **stand naturally, turn around, and lie down comfortably**. As an IATA sizing rule of thumb, allow **3–4 inches of headroom** from the top of your pet's head to the inside top of the carrier.

 **Ventilation:** An IATA-compliant, airline-approved carrier must provide ventilation on **at least three sides** and have a front metal-grated door with a secure latch.

 **Material:** It must be hard plastic, solid wood, metal, or plywood and be non-collapsible.







 **Hardware/Sides:** Airlines refuse plastic clips/snap-fasteners. All carriers must be secured with **metal nuts and bolts** with a minimum thickness of 12 mm (½ in) for dogs and 6 mm (¼ in) for cats.

 **Note:** Wheels or collapsible carriers are not accepted by the airline.

\*\*All carriers must have the **food and water cups** that attach to the inside of the metal gate door.

\*\*Some airlines will **not** accept wooden travel carriers.



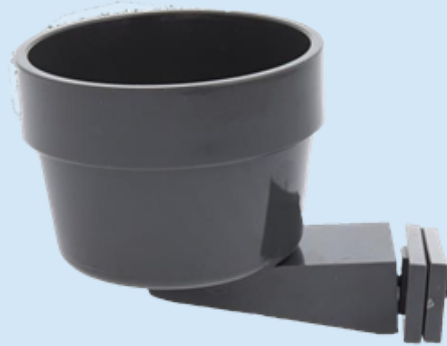
-  A solid, safe carrier that closes securely
-  No top-loading door!
-  Ventilation on ALL sides
-  Metal bolts & nuts to secure top & bottom
- \*\*NOTE:** Clips/Snap-on's are non-compliant
-  Door locking mechanism
-  Pet(s) must be able to stand, sit, and lie down in a normal, unrestricted manner

## PETMATE - SKY SERIES SIZES

BB45	#300	#400	#500	#700
75 x 50 x 53 CM	81 x 56 x 59 CM	92 x 61 x 66 CM	102 x 69 x 76 CM	122 x 81 x 89 CM
30 x 20 x 21 IN	32 x 22 x 23 IN	36 x 24 x 26 IN	40 x 27 x 30 IN	48 x 32 x 35 IN

## Travel Carrier - Accessories

**Feeding & Watering:** Your airline-approved pet travel carrier must include two (2) fixed food and water cups or pails (plastic or metal) mounted inside the carrier and accessible to your pet. An optional drip water bottle may be mounted above the cups.



**Absorbent Material:** Bedding or absorbent material may be placed inside the carrier, as long as it does not interfere with the height requirements of the travel carrier.



**Dry Food in a Clear Plastic Bag:** Pack a clear, sealable bag to travel with your pet that has enough dry food for each day of travel.



**Not Allowed in the Pet Travel Carrier:** For safety and airline compliance, do not place stuffed animals, toys, bones, Air Tag/Smart Tag, litter box, or large beds inside the carrier.



## Acclimating My Pet to the Travel Carrier

It's critical for your pet's comfort, safety, and well-being to travel in an appropriately sized, airline-approved travel carrier. If your pet will be home over the next few weeks, begin crate acclimation early to reduce stress on travel day.

### **Keep the Carrier in a Common Area of Your Home:**

By making sure the carrier is in a place where your pet will see it every day, your pet will become more comfortable with the look and smell of it. This will make the carrier more familiar to your pet.

### **Create a Daily Routine Using the Carrier:**

Start feeding your pet each day inside the carrier. This will help your pet associate a happy routine with the carrier. If your pet is afraid of the carrier at first, remove the door and top half. You can put those pieces back on later as your pet gets more comfortable.

### **Keep Toys/Bedding in the Carrier:**

By putting your pet's favorite toys or treats in the carrier, your pet will be more inclined to start going into the carrier on his/her own to play. If you put his/her favorite blanket or bed in the carrier, your pet will also get used to the idea of sleeping inside the carrier.

### **Practice Makes Perfect:**

Assemble the carrier and allow your pet to spend at least 5-10 minutes a day there. Reward your pet with attention and treats when it comes out of the carrier. Take your pet on car rides with the carrier to help them acclimate to the sounds of travel.



**Note: No toys, bones, large bedding, or leashes can travel with your pet inside the travel carrier, both for the pet's safety and to meet airline safety requirements. Additionally, please do not include any irreplaceable items of sentimental value, as the airlines can dispose of them.**

# Understanding Pet Travel Delays

At WorldCare Pet Transport, your pet's safety comes first. **There are many moving parts when it comes to organizing and executing a pet move.** Air travel and border clearance can involve factors beyond anyone's control. This guide explains those scenarios and how we prepare, respond, and keep you informed to protect your pet's well-being.

## Factors Outside of WorldCare Pet's Control

### Airlines & Airports:

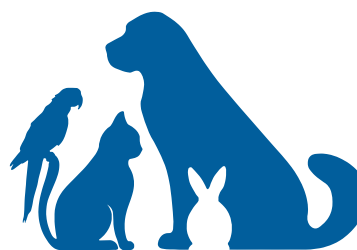
- 🐾 Last-minute schedule changes/cancellations
- 🐾 Aircraft changes without live-animal holds
- 🐾 Unexpected capacity/weight limits
- 🐾 Seasonal embargoes (heat/cold) and brachycephalic ("snub-nosed") pet restrictions
- 🐾 Dangerous cargo (dry ice, lab animals, human remains, temperature-controlled goods) may force unsafe hold temps; pets can be offloaded even with a confirmed booking
- 🐾 Aggressive dogs may be denied if staff cannot safely handle them at check-in; kennel acclimation is essential
- 🐾 Pets may be refused if kennels are too small/damaged—accurate measurements and photos of pet inside travel carrier are critical

### Weather & Environment:

- 🐾 Storms, hurricanes/typhoons, snow/ice, flooding
- 🐾 Wildfire smoke/air-quality alerts
- 🐾 Other severe weather-related disruptions

### Government, Customs, & Border Agencies:

- 🐾 Random inspections and enhanced screening
- 🐾 Staffing shortages and system/IT outages
- 🐾 Public holidays limiting clearance hours
- 🐾 New/updated regulations or import requirements
- 🐾 Geopolitical tensions and airspace restrictions



### Quarantine & Veterinary Authorities

- 🐾 Facility capacity limits and intake cut-off times
- 🐾 Health inspections running long or requiring re-checks
- 🐾 Holiday closures or limited operating hours
- 🐾 Official government endorsements typically take 3–5 business days.
- 🐾 Import permits processing: up to 1 week (longer in peak/holiday periods)

### Industrial Actions & Operational Events:

- 🐾 Strikes (airline, airport, cargo, or air-traffic control staff)
- 🐾 Airport/cargo-terminal incident closures

### Ground Transport Conditions:







- 🐾 Road closures, traffic incidents, or severe weather impacting routes
- 🐾 Border-queue delays for cross-border ground segments

### Potential Additional Costs (if delays/changes occur)







- 🐾 Fees may arise from airlines, airports, customs/quarantine, or ground partners.
- 🐾 Examples include airline rebooking fees, extra kennel/boarding nights, additional ground transport, after-hours/holiday surcharges, and inspection/overtime fees.

**What this means for you:** Your Pet Relocation Counselor may need to make adjustments, such as routing and timing. We'll always choose the safest travel options and communicate the alternative plan and new ETA window.






## What Can Happen in Transit—And How We Handle It

-  **Customs clearance queues (often 4–6+ hours):** Handover may be delayed; we'll update after clearance.
-  **Minor in-crate messes (accidents/spills):** We refresh water and clean when permitted.
-  **Missed connections or flight diversions:** We rebook the next safe routing and arrange care if needed.
-  **Paperwork clarifications/corrections requested by officials:** We coordinate promptly with your vet/authorities.
-  **Quarantine intake delays or after-hours arrivals:** We arrange approved boarding/holding until intake opens.
-  **Limited photo/video access in secure facilities:** We continue monitoring and send text updates.

## What We Do to Keep Pets Safe & Comfortable

-  **Monitor & Verify:** Track flights, weather, and facility status; confirm changes directly with airline and ground partners.
-  **Safety-First Rebooking:** If a flight becomes unsuitable (e.g., heat embargo/aircraft swap), we rebook to the safest viable option.
-  **Care & Comfort:** Coordinate bathroom breaks, water refresh, and feeding per your instructions and facility policy. Layover care at hubs like Amsterdam, London, and Frankfurt, dogs typically get comfort breaks every **3–4 hours** (subject to airline/facility rules).
-  **Document Support:** Work with vets/officials to resolve any paperwork requests quickly.
-  **Transparent Updates:** Send clear status (Delay/Rebooked/Hold) with reason and next ETA window. Call for time-sensitive decisions.
-  **Urgent Health Response:** If a health concern arises, we alert you immediately and consult a licensed veterinarian; with your consent (or pre-authorization), we proceed to avoid delays.

## What You Can Do to Keep Things on Schedule





-  **Be flexible with dates/routes in extreme weather seasons** (summer and winter moves); safety overrides speed.
-  **Crate-train early;** include absorbent pad and familiar scented clothing; use a non-spill water bowl.
-  **Provide labeled meds with dosage/timing and feeding instructions.** Whether meds can be given in transit is at the airline's discretion.
-  **Respond quickly to your Pet Relocation Counselor's** information requests to keep plans on track.
-  **No sedation.** Choose vet-approved calming sprays as airlines follow IATA guidance.



## Choosing the Right Boarding Facility & Required Vaccinations

If you are considering boarding your pet, it is important that you are comfortable with the services, accommodations and care that will be provided to your pet while you are away.

A few things to consider:

-  **Level of Professional Attention:** Trained staff will know how to care for and handle your pet while you are away. They should also attend to any special needs or medication requirements your pet may have.
-  **Proper Exercise & Diet:** A well-run facility will provide an adequate diet and exercise routine for your pet. Many facilities offer daily exercise and play time as a part of their services.
-  **Safety:** A good boarding facility will provide accommodations for your pet that are clean, sanitized, and free from any loose material that your pet might ingest. Make sure that the boarding facility is in a safe location away from heavy traffic and noise. The perimeter should be securely fenced to prevent any pets from escaping.
-  **Vaccinations:** For safety reasons, all pets should be vaccinated prior to boarding. We recommend the following vaccinations: Dogs—DHPPL (Distemper, Hepatitis, Parvovirus, Para Influenza & Leptospirosis) Dogs—BORDETELLA (Kennel Cough) Cats— FVRCP (Feline Viral Rhinotracheitis , Calicivirus, and Panleukopenia)

**WorldCare Pet strongly recommends** that you take the time to visit the boarding facility to ask questions, meet the staff in person, ensure the facility is clean and safe, and check that the accommodations are comfortable and adequate for your pet's stay. It is also very important that you periodically call the boarding facility to check up on your furry friend. WorldCare will also be calling the boarding facility, but your participation in this process helps ensure the well-being of your pet.



## Where Does My Pet Fly?

Your pet will fly in the Pet Cabin area of the plane beneath the passenger cabin. This area is strictly devoted to transporting pets, and it is separated from general cargo and luggage. This space is quiet, dimly lit, temperature-controlled, ventilated, and pressurized. Pilots receive a pet manifest (name, species/breed, age) so the flight crew is aware of animals on board. The dim lighting, the steady hum of the engines, and the comfortable temperature all combine to create a safe, low-stress environment for pet air travel. For safety reasons, your pet travels with a fine netting that fits around its travel carrier, securely locking your pet in place during take-off, landing, and any turbulence. Just like humans, pets also need to wear their seatbelts.



## Airline Delays/Flight Cancellations

The safety of your pet is our absolute **highest priority**. While we do everything possible to ensure a smooth, stress-free move, weather conditions remain outside our control. If extreme weather conditions put your pet at risk, we may need to make alternate accommodations for your pet and adjust the time or date of your pet's departure and arrival. We do our best to minimize inconvenience, but airline regulations must be followed to ensure your pet's safety and well-being.

We will always inform you when your pet's travel details need to change due to circumstances outside of our control. When needed, we can make the necessary boarding arrangements for your pet's well-being and comfort until new flights can be booked for your pet's upcoming journey.

**Note:** During high traffic seasons and around holidays, pets can sometimes be bumped or have their flight changed by the airline with very little advanced notice to us. We will do our utmost to get your pet rebooked on the next available flight.

## Should I Sedate My Pet?





**Sedation:** The use of tranquilizers and sedation to relax your pet is strictly prohibited. Nothing should be administered to your pet to reduce its ability to respond to its environment. Tranquilizers can increase the risk of heart and respiratory problems. According to Dr. Patricia Olsen with the American Humane Association,

*"An animal's natural ability to balance and maintain equilibrium is altered under sedation, and when the kennel is moved, a sedated animal may not be able to brace and prevent injury."*

Pet anxiety can be more effectively controlled by acclimating your pet to his or her travel carrier in advance and by providing the WorldCare team with an old article of clothing or a thin blanket or towel (no more than ½" thick) that smells like home. We will include this in the travel carrier so that your pet's carrier smells like home for the whole trip.



### Medication:

-  **Talk to your veterinarian first.** If your pet takes regular medication, ask your vet about any risks during air travel and whether doses are needed while in transit.
-  **In-transit dosing (when feasible).** WorldCare Pet can affix clearly labeled medication to your pet's travel carrier and request that airline staff administer it during an adequate layover.
-  **Who makes the final call?** Administration of medication in transit is at the airline's and local Customs officials' discretion. WorldCare Pet cannot guarantee administration and is not responsible for lost or confiscated medication.
-  **Sedation warning.** Many airlines will not accept pets that appear sedated. Drugs with sedative-like effects can be dangerous at altitude due to changes in pressure and respiration. Always follow your veterinarian's guidance and airline policy.

*Bottom line:* consult your vet, label and pack medications as directed, and understand that in-flight administration depends on airline and Customs approval.



## Rest Stops & Layovers

- 🐾 When direct flights are not a feasible or recommended option for your pet's safe journey, WorldCare Pet will arrange for a "Comfort Care Rest Stop" for your pet.
- 🐾 Airports such as Frankfurt, Amsterdam, Zurich, Houston, New York, Los Angeles, Istanbul, Dubai, Doha, London, and many other locations have excellent on-site facilities, making it a perfect rest stop for your pet. Each airport's pet hotel adheres to strict standards regarding hygiene and veterinary care, and each has experienced experts for your pet's organized care, feeding, toileting, and shelter.



## Airline Policies & Temperature Restrictions

- 🐾 Some airlines require an acclimation certificate in extreme climates, and many will not accept pets if temperatures exceed **85°F** for non-snub-nosed breeds, **75°F** for snub-nosed breeds, or fall below **45°F** at any point in the journey.

**Note:** Many airlines have now placed a full embargo on snub-nosed pets, so please speak to your Senior Pet Relocation Counselor for other travel options.

- 🐾 Certain airlines carry such temperature restrictions because they do not have temperature-controlled vans to transport pets to and from the aircraft. It doesn't mean that these airlines aren't pet-friendly. It just means that they have some limitations when it comes to extreme temperatures.
- 🐾 WorldCare Pet will make the best possible decision when selecting your pet's flight itinerary based on your pet's age, breed, the season, the total length of the journey, and the departure and destination locations. Sometimes this means that we cannot book a non-stop flight for your pet – but we will always use our expertise and best judgment to determine what routing is in the best interest of your pet.

## Caring for Your Snub-Nosed Pet

Snub-nosed (brachycephalic) pets are more prone to breathing and health issues during both ground and air travel. To keep them safe, we only transport them when temperatures do not exceed **75°F (23°C)**. Stress, pre-existing medical conditions, and advanced age can increase these risks. Your WorldCare Pet team member will review this with you, and we'll require a signed owner acknowledgment letter before proceeding with the move of such a breed.

**Note:** Many airlines hold embargoes against brachycephalic breeds from April to September

### Recommended precautions when moving a snub-nosed pet:

- 🐾 We recommend bringing your pet to their veterinarian for a comprehensive exam and blood work. This could bring to light any underlying health conditions that may not be apparent during a routine physical health exam.
- 🐾 We recommend an IATA-compliant travel carrier that is at least **1-2 sizes larger** than required. This will allow adequate air space around your pet, which will increase ventilation and facilitate their breathing. Once we have your pet's measurements, we can confirm the most suitable carrier for his/her trip.
- 🐾 For your pet's safety, air travel is best scheduled during cooler times of day (late night or early morning) and, when possible, during cooler months of the year.
- 🐾 Abstain from feeding **4-6 hours** prior to departure to reduce the chance of vomiting and aspiration.
- 🐾 Absolutely **no tranquilizers/sedatives** should be used, as they may affect breathing and lower blood pressure. These medications may also have adverse effects at different altitudes and are highly discouraged by the American Veterinary Association.

### Brachycephalic (snub-nosed) breeds include, but are not limited to, the following:

#### Dogs:

- |                      |                                 |                   |
|----------------------|---------------------------------|-------------------|
| 🐾 Affenpinscher      | 🐾 Rottweiler                    | 🐾 French Bulldog  |
| 🐾 American Bulldog   | 🐾 Shar-Pei                      | 🐾 Japanese Chin   |
| 🐾 Boston Terrier     | 🐾 Valley Bulldog                | 🐾 Chow Chow       |
| 🐾 Boxer              | 🐾 Bullmastiff                   | 🐾 Pug             |
| 🐾 Brussels Griffon   | 🐾 Cavalier King Charles Spaniel | 🐾 Shih Tzu        |
| 🐾 Bulldog            | 🐾 Cane Corso                    | 🐾 Tibetan Spaniel |
| 🐾 Lhasa Apso         | 🐾 Presa Canario                 |                   |
| 🐾 Neapolitan Mastiff | 🐾 Dogo Argentino                |                   |
| 🐾 Pekingese          | 🐾 Dogue de Bordeaux             |                   |
|                      | 🐾 English Toy Spaniel           |                   |

#### Cats:

- 🐾 British Shorthair
- 🐾 Himalayan
- 🐾 Persian



# How to Prepare Your Pet Before a Flight

A pet's travel day can bring feelings of both excitement and worry for the pet owner. Please rest assured that these feelings are perfectly normal, and many healthy pets handle airline travel happily when cared for and transported the proper way. WorldCare Pet will make travel arrangements with your pet's safety and comfort as our **FIRST** priority. Some travel tips to help prepare your pet for a comfortable journey include:

- ♥ **Pick-Up:** Please keep your pet in a secure area when we arrive, so they can safely be placed inside his or her travel carrier. If your pet is not acclimated to its travel carrier, you may be asked to place them in their carrier prior to pick up.
- ♥ **Nail Clipping:** A day or two before your pet's move, we **STRONGLY RECOMMEND** getting their nails clipped. This will prevent injury to your pet if he/she is more inclined to scratch or claw the inside of the travel carrier while inside.
- ♥ **Haircut:** If you are moving from a cold or mild climate to a warmer one and have a long-haired pet, we recommend giving your pet a haircut before the move. This will help your pet adjust to the hotter temperatures better and provide a more comfortable climate for your pet while getting used to the new environment.
- ♥ **Alleviating Anxiety:** Send along a familiar-scented item (a worn T-shirt, old blanket, or towel). We'll place it in your pet's carrier on travel day to add comfort and help ease anxiety. Because it may get soiled and thrown away, **please don't send anything valuable.**
- ♥ **Food:** Please provide us with your pet's favorite dry food or treat in a plastic zip-lock baggie. For pets with routings that have rest stops, airlines will feed pets at their discretion. **No wet or raw food will be accepted for travel.**
- ♥ **Collar, ID tags, and AirTag/Smart Tag:** Please remove your pet's collar and tags before travel, as they can potentially get caught on the front gate door. Your pet will be identified by their microchip and the labeled paperwork attached to the carrier.
- ♥ **Dog Leashes:** You're welcome to provide a leash for your pet, but please note that airlines often misplace them. Our partners carry slip leads for this reason. If you choose to send a leash, we recommend keeping a spare at home in case it doesn't return with your pet.
- ♥ **Feeding/Water Before Flight:** For your pet's comfort, air travel on an almost empty stomach is recommended. The age and size of your pet, as well as the time and distance of the flight, and your pet's regular dietary routine, will be considered when feeding recommendations are made. Allowing your pet to have water before a flight is fine.
- ♥ **Toys/Bones:** Do **NOT** provide us with any toys, bones, or other items that your pet can potentially choke on during travel. These items will **NOT** be allowed to travel with your pet.

## Updates During Your Pet's Journey

The WorldCare team will email you a detailed trip itinerary for your pet in advance of his/her move, which outlines your pet's complete travel details and flight(s) to ensure you are fully comfortable with every aspect of your pet's travels.

Our team will keep you updated on the status of your pet via text, WhatsApp, WeChat, or e-mail during every step of your pet's journey and include photos when possible.

**Note: Photos are not always possible during the Customs clearance processes per Customs regulations. Photos may be sent after clearance is completed.**



## Customs Clearance

We'll work to clear your pet through Customs as quickly as possible. Clearance typically takes **4-6+ hours**, but timing varies by location. You'll receive updates via your preferred method, and our WorldCare partner will call on delivery day once Customs is complete and the driver is en route to your home for a happy reunion!

## Quarantine

Quarantine rules and terms can be extremely complicated and vary depending on the country of origin and the country of destination. Your WorldCare team member will guide you through any necessary quarantine regulations and will organize quarantine bookings and permit applications when necessary.



## What to Do After Your Pet's Flight

- ♥ **Feeding & Watering (Dogs Only):** Do not over-feed or over-hydrate your pet upon arrival home. It is strongly recommended to feed your pet in small increments (i.e., ½ portion of their food) followed by water one hour after their meal. Do not encourage rapid eating and/or drinking.
- ♥ **Exercise (Dogs only):** Give your dog a brief walk when you get home to burn off nervous energy and ease any travel-related joint stiffness. Wait one hour after a meal or give water before engaging your dog in any vigorous activity.
- ♥ **Monitor for first 24 hours:** We suggest keeping a close eye on your pet over the first 24 hours to make sure your furry family member is adjusting well after the journey. Some appetite loss and jet lag can be common side effects of travel, but if in doubt, have your pet checked by a veterinarian, particularly if you observe abnormal behavior spanning more than 24 hours.
- ♥ **Pets thrive on routines & habits:** Try to get back to your pet's regular schedule as soon as possible—walks, feeding, watering, and play time will bring normalcy back into your furry companion's life after the move.
- ♥ **Don't wash familiar beds & blankets:** To help your cat or dog adjust to their new environment, we recommend keeping a familiar scent on their favorite items. This will help your pet transition better into his/her new home.
- ♥ **Confinement to a single room:** If your dog or cat struggles with change, confine them to one quiet room with their favorite bed, toys, and bowls. Slowly introduce your pet to the new surroundings over a 2 to 3-day period. This will feel less overwhelming and help your pet adapt better to their new environment.
- ♥ **Monitor outdoor temperature:** Limit activity on hot, humid days. Let your pet gradually acclimate to higher temperatures—heat illness is common in spring when pets aren't yet adjusted. After arriving in a warmer climate, allow several days before any vigorous exercise, and ensure regular access to cool, shaded, or air-conditioned areas.
- ♥ **Keep an eye on your pet:** Make sure your pet is not experiencing any signs of discomfort or abnormal behavior.



## Adjusting to a New Home

Nothing is more important to a pet's sense of safety and comfort than the sight, smell, and sound of familiar things. While moving can be stressful on your pet, your pet may find it even more difficult to adapt to new surroundings. Signs that may indicate your pet is struggling with this new transition may include, but are not limited to, the following:

- 🐾 Heightened separation anxiety
- 🐾 Constant barking
- 🐾 Territory marking
- 🐾 Prolonged hiding
- 🐾 Not eating, losing fur, or being aggressive

Be mindful of your pet's needs during this transition. By following the suggestions below, you can help your pet settle into their new home more smoothly:

- 🐾 If your house still needs unpacking or your movers are there, we recommend confining your pet to a single room with all their favorite things. It will make your pet feel safer to be away from the chaos of moving-day activities, and it reduces the possibility of escape if a door is left open or if your pet decides to bolt because of stress.
- 🐾 Pets are creatures of habit. Try to keep up your pet's routine as far as feeding, walks, and play time activities. Designate one spot in your new home for their favorite and familiar bedding and toys, and provide as much routine, comfort, and security as you can while your pet adjusts to this new change.
- 🐾 Allow your pet to slowly get used to each room on their own terms and explore the new environment. Dogs should be leashed when walking outside and given the opportunity to explore their new neighborhood gradually.

## Licensing & Registration

After your pet has arrived at your new home, it is important to determine if any registration or licensing may be necessary in the town, city, or country where you are living. Please check with your local municipality after your pet's arrival for any registration and licensing requirements.

**Note: In most cases, WorldCare Pet is not authorized to assist with pet licensing or registration.**

## Dangers of Canine Bloat

Canine Bloat (Gastric Dilatation and Volvulus, or GDV) affects deep-chested, giant, and large breeds of dogs (Great Danes, Golden Retrievers, German Shepherds, Standard Poodles, etc). The accumulation of gas can cause the stomach to rotate or twist on its axis, which is referred to as torsion/volvulus.

### Breeds Prone to Canine Bloat:

🐶 Afghan	🐶 Great Dane	🐶 Labrador Retriever
🐶 Akita	🐶 Great Pyrenees	🐶 Newfoundland
🐶 Alaskan Malamute	🐶 German Shepherd	🐶 Poodle (Standard)
🐶 Bernese Mountain	🐶 Golden Retriever	🐶 Rottweiler
🐶 Bloodhound	🐶 Irish Setter	🐶 Shiloh Shepherd
🐶 Boxer	🐶 Irish Wolfhound	🐶 St. Bernard
🐶 Doberman	🐶 King Shepherd	🐶 Weimaraner

### Precautions to take to help prevent this deadly condition:

- 🐾 Wait at least **1 hour** after eating or drinking before allowing exercise. **This is the main factor shown to prevent bloat.**
- 🐾 Don't encourage your dog to roll over. Though a low risk, the twisting action has been shown to lead to bloat. In fact, some veterinarians do not rotate a dog over their back while anesthetized due to this risk.
- 🐾 Feed **2–3** meals during the day, using the same total daily amount.
  - 🐾 *Example:* If your pet eats **1 cup per day**, give **½ cup** twice or **⅓ cup** three times
- 🐾 Don't allow excessive water drinking immediately before or after a meal. Abnormal amounts of water have the potential to delay the breakdown of food and lead to gas production.
- 🐾 **DO NOT** raise the food bowl. While this was at one time thought to prevent bloat, a study in 2000 showed that this can increase the risk.



## Contact Us



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